**TeleHealth visit instructions:**

About 10-15 minutes prior to your scheduled appointment time you will be called by a veterinary team member.

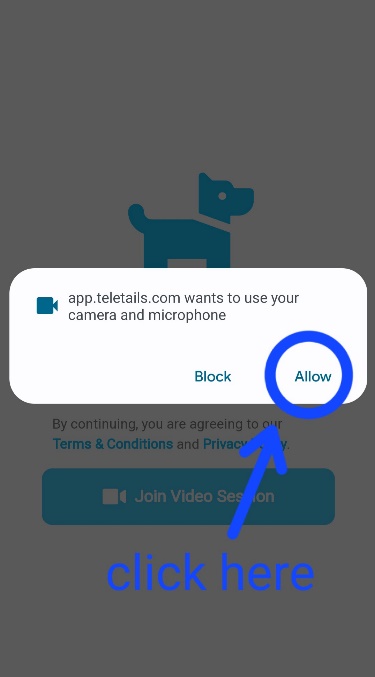
* + You will be asked pertinent background information on your pet during this time (similar to in-person appointments).
  + During this time, we will collect payment information and you will receive a text message link for a TeleTails video chat.

The following text message should appear, and you should perform the following steps to accept the video call:

Graphical user interface, text, application, chat or text message

Description automatically generated

Text

Description automatically generatedGraphical user interface, application

Description automatically generated

🡪 🡪 🡪

Your provider will then join the video chat shortly.

Graphical user interface, application

Description automatically generatedFollowing the conclusion of the video chat, simply click the red phone icon to end the video call.